

Randstad Technologies: Case Studies

GovTech

Engagement

The Government Technology Agency, or GovTech, was launched in October 2016 to spearhead the government's existing smart nation engineering efforts, and harness the latest technology to create and deliver digital services for citizen, businesses and public sector employees. GovTech's ambition is to drive digital transformation within the public sector, and will focus on six key areas: application development, data science, government infrastructure, geospatial technology, cyber security and smart sensors.



Although GovTech has a strong presence in the Singapore market and is able to attract some of the industries' best talent through a strong brand and reputation, it is similarly exposed to a highly competitive market and seeks strategic vendors who can provide quality, specialist skills and resources.

Scope of engagement

Complementing GovTech's internal sourcing strategy, Randstad Technologies was engaged to provide market intelligence and resource delivery within their technology functions, which include cyber security and infrastructure amongst others.

Service outcome

After understanding GovTech's sourcing strategy and a more detailed observation of their team and resource skills composition, Randstad was able to support the assessment and selection process of security professionals and infrastructure migration talent.

Randstad Technologies: Case Studies

Land Transport Authority (LTA)

Engagement

LTA is responsible for planning, operating and maintaining Singapore's land transport infrastructure and systems. It needed a solutions partner who could provide onsite delivery of specialised engineering resources to support its key infrastructure projects.



Service outcome

- + Streamlined resourcing process; Randstad has ownership of requisition
- + Minimized interview time and provided qualified resources
- + Offered flexibility to quickly ramp resources up
- + Supported the ongoing recruitment process and onboarding improvements

Housing Development Board (HDB)

Engagement

The Housing & Development Board (HDB) is Singapore's public housing authority. They plan and develop Singapore's housing estates, and provide various commercial, recreational, and social amenities in these towns.



HDB was seeking a partner who could help them create campaigns and manage the spread of information to its customers and markets.

Randstad confidently executed the project with market intelligence and go to market, delivering the required resources in engineering skill sets.

Randstad Technologies: Case Studies

Dell Technologies

Engagement

Dell Technologies is a collective force of innovative capabilities trusted all over the world to provide technology solutions and services that accelerate digital transformation.



Scope of engagement

Randstad has been partnering Dell for the last 5 years. They needed a service partner to provide highly skilled Business Analysts, Project Managers, Deployment Resources, PMOs and L1/L2/L3 Support to help support development and initiatives. These resources were to be deployed at banks, technology/product companies across Singapore.

Randstad took ownership of the resource strategy, selection and onboarding; and provided ongoing governance and continual service improvement recommendations.

Service outcome

- + Placed a number of contractors under various line of businesses within tight timelines. Dell used Randstad exclusively for their GE IT support project. We have 13 contractors working onsite at one point on a single managed project
- + Delivered to UBS production support projects in 2014, where we successfully placed 24 staff under tight timelines
- + Supported the business operations of UBS by providing IT project coordinators, project managers and support staff on contract basis
- + Provided virtualisation and support engineers (who were all CAT cleared) on contract basis to cover the Singapore government projects



Randstad Technologies: Case Studies

NEC Asia Pacific

Engagement

NEC is a consortium of cloud computing services, customization of SAP software, development and maintenance.



NEC needed a partner who could provide onsite delivery of specialised engineering resources to support its infrastructure projects.

Service outcome

Randstad supported the organisation on all their government projects, including the ones for Resorts World Singapore. We also provided IT staff across helpdesk, desktop, systems and networks as well as data centre projects.

HCL Technologies

Engagement

HCL Technologies is an innovative technology solutions enterprise.



As more and more Singapore's businesses go through digital transformation, we see intensified competition for technology professionals. Despite having a strong brand, HCL is caught in a talent war with other firms, both local as well as overseas companies that have responded to Singapore's attractive incentives and subsidies to set up shop here. As a result, HCL is looking for a strategic partner who can provide quality resources and talent with specialist skills.

Service outcome

Randstad worked and delivered on the Singapore government projects where we successfully placed 48 permanent staff and 8 contractors with diverse experience in IT infrastructure, project management and subject matter experts.

Randstad Technologies: Case Studies

Meet our team

If finding the best technology talent for your business remains a key challenge, let us show you how we can help.



Amit Chawla

Regional IT Solutions Manager, Randstad Technologies

tel: +65 6510 3658

email: amit.chawla@randstad.com.sg

web: www.randstad.com.sg

[Connect with me on LinkedIn](#)



Clarence Quek

Strategic Account Director

tel: +65 6510 6529

email: clarence.quek@randstad.com.sg

web: www.randstad.com.sg

[Connect with me on LinkedIn](#)



De Angello Harris

Associate Manager, Randstad Technologies

tel: +65 6510 3637

email: deangelo.harris@randstad.com.sg

web: www.randstad.com.sg

[Connect with me on LinkedIn](#)

About Randstad

Randstad is one of the world's largest recruitment and HR services providers, with Asia Pacific operations in Singapore, Malaysia, Hong Kong, China, Australia and New Zealand. Randstad Singapore specialises in permanent and contract recruitment, placing high calibre mid to senior level professionals in companies across key industry sectors. Since 1993, Randstad Singapore has been shaping the world of work for 20 years, and continues to help organisations recruit the best talent in accounting & finance, banking and financial services, corporate & secretarial support, engineering, human resources, IT, life sciences and sales & marketing.

Visit www.randstad.com.sg for further information.